

All of our experienced investigative shoppers are registered with the State of Nevada Attorney General's Office-P.I. Board and the Las Vegas Metro PD as required by NRS 648

NRS 7.285 Prohibits this office from giving legal advice

Nevada Private Investigation
License number 696/696A



Alert Shoppers
A subsidiary of
WILLIAMS-JAMAL, LTD.



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Customer
Service
Audits,
Training and
Employee
Integrity
Investigations

Alert Shoppers

Toll Free: 888-611-1125
Local: 702-369-1125
Website: williams-jamal.com

Alert Shoppers will be an asset to your business

We offer services such as:

- Competitive shops
- Integrity Evaluations
- Mystery Shopping
- Customer Satisfaction Studies, Audits and surveys
- Customer service training

Our services will help your business:

- Retain current customers
- Attract new customers
- Evaluate employee services
- Highlight customer service needs
- Assure employee integrity and loyalty
- Be more competitive

The Importance of Good Customer Service

Businesses that thrive today do so because they retain customers by implementing good customer service. You and your organization will be identified by how well you treat each and every customer.

The most common areas we are asked to evaluate are:

- Facility appearance
- Customer acknowledgement
- Associate appearance
- Service
- Closing sale
- Customer service training

Poor service has a price tag attached to it. Alert Shoppers will help you identify and fix customer service problems in your organization. We can evaluate your business and your employees based on criteria you provide. When you want to implement new ideas we can initiate customer service training sessions based on your company's needs.

When Integrity is in Question

There are sometimes harsh realities we must face when it comes to our employees. Employee theft puts thousands of companies out of business each year and on the job drug and alcohol abuse make the work place dangerous and unpredictable.

Alert shoppers will investigate individuals at your business when you need to check the integrity of your employees.

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